

WithHealth Environmental Social Governance

We make a positive impact not only through the care we offer, but in the world. ESG is built into who we are, our mission, and the choices we make every day.

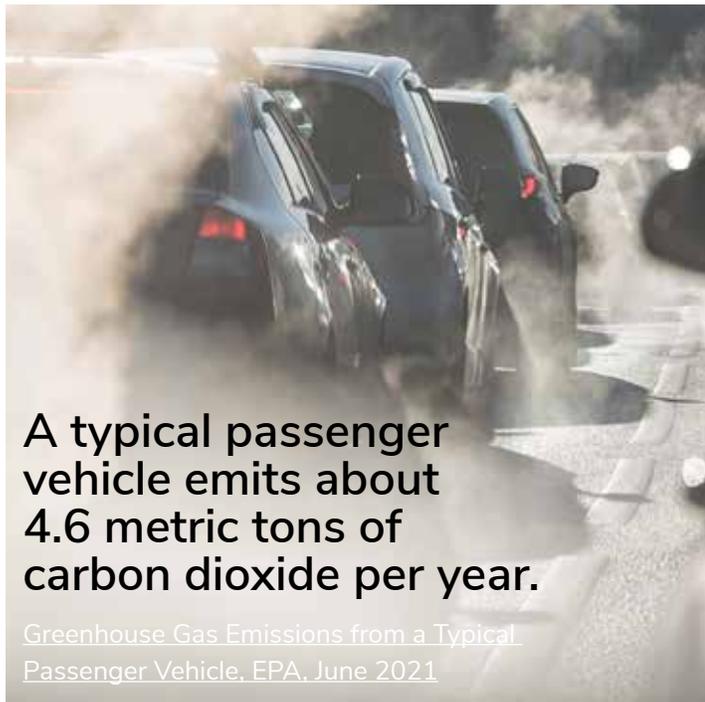
Innovation, collaboration, personalization and expert care. WithHealth is built around the idea of transformation, and our vision includes being excellent stewards of the earth and its resources, as well as caring for our interconnected and extended communities. We believe we can do in good not only through the care we offer, but also through our technology, our inclusiveness, and our commitment to treating every individual with respect and attention to their unique qualities.



WITHHEALTH®

Emissions

WithHealth offers employers a precision care telehealth benefit. We are built around the idea that we can reach more people, reduce clinician fatigue, and keep care affordable by using technology to reach our patients at home, or wherever they have access to a computer, smart phone or tablet. Our model vastly reduces the carbon dioxide emissions of those involved in our programs – doctors aren't driving to the hospital, patients are not transported to the clinic, and most of our administrative staff has the technology and support to work from their homes. Furthermore, our medical waste is vastly reduced compared to in-facility care.



A typical passenger vehicle emits about 4.6 metric tons of carbon dioxide per year.

[Greenhouse Gas Emissions from a Typical Passenger Vehicle, EPA, June 2021](#)

Waste

In the instances where we are working from a WithHealth facility, we make every effort to reduce waste and to recycle. Our office spaces and labs are equipped with recycling options, reusable office materials and a culture of responsibility.

Respecting the Land

From our inception, we have partnered with Tribal Health Departments to create needs-based telehealth programs that expand existing services and improve outcomes. We work alongside Tribal Citizens to respect and support their efforts to maintain and preserve tribal lands. We understand that a healthy earth means healthy humans, and that the wellbeing of all people is directly linked to the wellbeing of the planet.



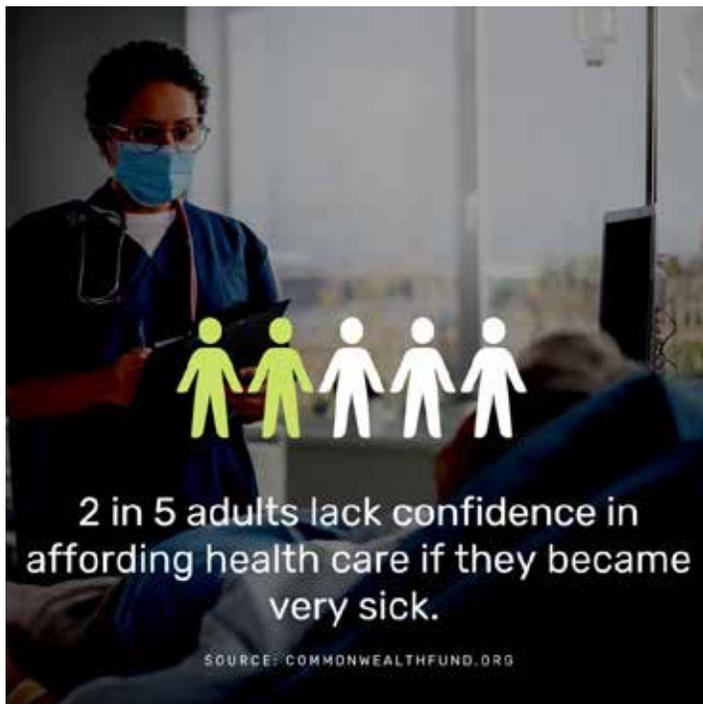
Based on the 33 pounds of waste produced from each staffed bed every day, U.S. hospitals produce more than 5.9 million tons of medical waste each year.

[INFOGRAPHIC: 10 Things to Know About Medical Waste Compliance, by Sarah Overstreet, January 8, 2018](#)

Medical

WithHealth is absolutely committed to the interconnectedness of the human experience, and to the belief that we exist to make things better for our communities and for the world at large. We do this in many ways. We are dedicated to ensuring that the care we offer is:

- **ACCESSIBLE.** WithHealth was built on the promise that access to care must be personal and immediate. All individuals should have access to qualified medical care when they need it, and not only in response to emergency or illness.
- **AFFORDABLE.** We believe all individuals should have access to healthcare that is reasonably priced, for which no insurance is needed, and there are no unknown costs or fees.
- **PROACTIVE.** Our physicians are equipped with a 360-degree view of a patient's health to work to improve outcomes and prevent disease.
- **PERSONALIZED.** We make DNA actionable. We ingest patient information including vitals, genetics, blood work, microbiome and health history in order to provide the best genetic-based plan of care for our patients.



WithHealth also has an unwavering commitment to privacy. Our privacy promises to patients are:

- Data belongs to the individual - we will not sell data and we will not broker data
- A WithHealth experience will always include a HIPAA-compliant platform that meets the most stringent regulations for protected health information
- We will always give notice of the ways in which we may use and disclose health information
- We will always provide information on patients' rights regarding health information

Community

As already mentioned, WithHealth has had a strong, ongoing relationship with Tribal Health Departments, and is committed to those communities. Our Tribal Health Programs reduce barriers and increase access to quality healthcare through low-cost, HIPAA compliant virtual visits and improve overall health for Tribal Citizens.



WithHealth was founded by a female, Hispanic CEO with a strong eye to diversity and inclusion. Our executive team is 60% female and our overall workforce is 65% female. WithHealth publicly stands against racism and supports our LGBTQ+ community on social media, in the way we deliver healthcare and in our own offices.

We are also committed to volunteerism and philanthropy as a company. WithHealth's CEO serves on several nonprofit boards, and the company recently volunteered and donated funds to Suicide Prevention and YMCA Youth Organizations, among other community based partners who address urgent needs in our schools, neighborhoods and homes.

Mental Health

One of WithHealth's mandates is to provide accessible, affordable mental health care, while destigmatizing this care and providing education and support surrounding mental health. Our Precision Care Program provides excellent mental health care alongside our primary and urgent care and our CEO uses her public platforms to speak often and in detail about its importance.

As an example of our commitment, one Tribal Health Clinic partnered with WithHealth to provide telehealth services to their community with a population of approximately 800 Tribal citizens. The health director identified an urgent need for behavioral health services.

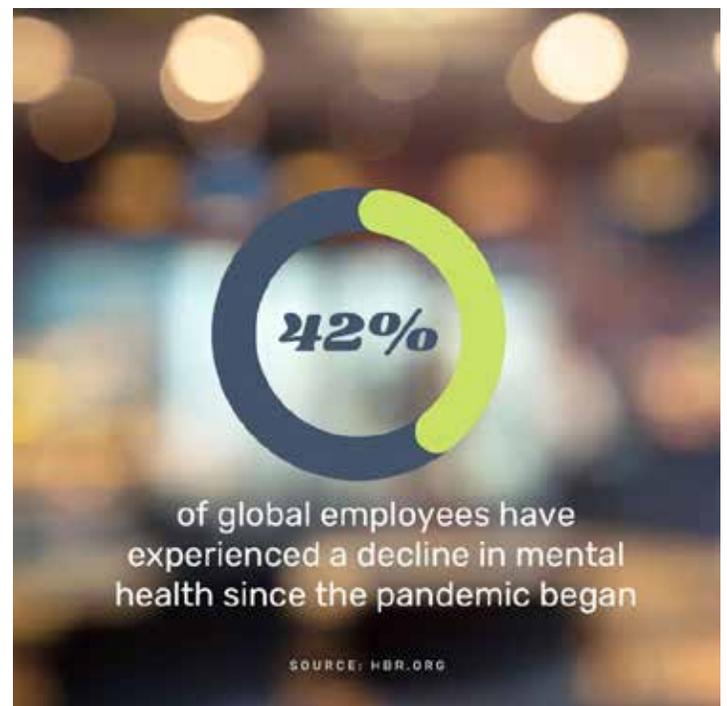
During the implementation process, we created our workflows to coexist with the health clinic's current services to be able to support and enhance their behavioral health department. To raise awareness of and promote the new telehealth services, we created a Tribe-specific communications plan that included flyers, banners and other printed materials, including a video to play in the waiting room demonstrating what to expect during a telehealth visit.

WithHealth worked closely with the health director and clinic staff to provide psychiatry and counseling to all patients that were on a waitlist.

Because we work so closely with employers, we are able to educate leadership and HR in major corporations and entertainment companies on the importance of providing mental health care to their employees.

Immediate Need

As a healthcare provider with proprietary technology and a staff of expert clinicians and administrative support, we understand that it is our responsibility to assist our communities and patients with their most immediate needs. We were working towards the launch of our Precision Care Program for employers and Tribal Communities when COVID-19 hit. We looked around realized that we were well positioned to help in an immediate and meaningful way. WithHealth pivoted to assist Tribal health departments, professional sports teams, major entertainment producers, and large corporate clients as they worked to keep their employees safe, mitigate the spread of COVID in the workplace, and meet all stage and national requirements. We moved into testing, education and vaccine management. We promise to always be responsive to our community and to provide the care our members need.



Governance

Transparency and accountability are tenants of our company. Our governance structure ensure we are living up to the promises we make to employers and clients, and monitors our compliance, performance and ways in which we make decisions.

At WithHealth, we have a set of values that serve as our guiding principles.



Patient Safety

First and foremost a culture of safety focused on Zero Harm.



Stakeholder Value

A relentless focus on creating value in all that we do - for our talent, our clients and their employees, and our investors.



Stewardship

Have an owner mentality. Treat resources as if they were your own. Protect the WithHealth brand. Build a stronger, more durable company for the future.



Passion

For our mission, clients, and future.



Respect for the Individual

Be open to other people's diverse perspectives and ideas. Listen generously and always treat one another with respect and dignity.



Innovation

That creates excitement and drives change.

About WithHealth, Inc.

WithHealth, Inc. was founded in 2017 to deliver on the promise of precision care by transforming the healthcare experience to improve employee health and employer outcomes. WithHealth®, a digital precision care telehealth company, makes genetic-based care affordable, proactive, accessible and preventative by utilizing genomics, digital twin technology, augmented intelligence, and care coordination to provide a 360-degree individualized health profile.

For more information about WithHealth, Inc., please visit www.withhealth.com

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