

Our Promise to You

WithHealth knows that maintaining your privacy matters most to you. We promise that safeguarding your personal information is always top of mind in all we do.

What is our privacy promise to you?

- Your data belongs to you - we will not sell your data and we will not broker your data
- Your WithHealth experience will always include a HIPAA-compliant platform that meets the most stringent regulations for protected health information
- We will always give you notice of the ways in which we may use and disclose health information about you
- We will always provide information on your rights regarding your health information

How do we use and disclose information about you?

- **For treatment:** We use and disclose your protected health information to provide, coordinate or manage your health care and any related services.
- **For payment:** We may use and disclose your information to bill for services provided by WithHealth and to obtain payment from you, an insurance company, a third party, or a collection agency.
- **For Health Care Operations:** Uses and disclosures of health information are necessary to operate our telehealth care and to make sure all our patients receive quality care.
- **For Business Associates:** Our associate organizations may include accreditation agencies, protected health information (PHI) and electronic health record (EHR) management consultants, quality assurance reviewers, and billing and collection services.

How is your genetic information protected?

To help prevent discrimination based on genetic results, the Genetic Information Nondiscrimination Act (GINA) was passed in 2008. The law prevents discrimination and harassment based on someone's genetic information and potential for disease.

Remember, you can always submit a request in writing to:

- Obtain a copy of our Notice of Privacy Practices
- Inspect and request a copy of your health record
- Receive confidential communications
- Revoke your authorization

We have a robust compliance and privacy program at WithHealth that will ensure your privacy every step of the way. If you have questions about this notice or would like to submit a request, contact the WithHealth Privacy Officer at 858-230-6863 or write to us at WithHealth, Inc., 6370 Lusk Boulevard, Suite F-203, San Diego, California 92121.



About WithHealth, Inc.

WithHealth, Inc. was founded in 2017 to deliver on the promise of precision care by transforming the healthcare experience to improve employee health and employer outcomes. WithHealth®, a digital precision care telehealth company, makes genetic-based care affordable, proactive, accessible and preventative by utilizing genomics, digital twin technology, augmented intelligence, and care coordination to provide a 360-degree individualized health profile.

For more information about WithHealth, Inc., please visit www.withhealth.com